

**Policies for the  
Office of  
Student Financial  
Aid**

**Subject**

**Misrepresentation (X)**

*Office of Student Financial Aid/Scholarships*

August 2015

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To protect educational consumers, Northwestern State University attempts to provide face to face communications and online and in print information about the institution that is accurate, honest and clear. The University makes efforts to avoid misrepresentation to its stake holders, prospective students, current students, faculty and staff, alumni, and our community, by informing employees of such policy and by providing transparent means of communication.

Northwestern is prohibited by federal regulations (CFR title 34 sections 668.71-74) and state law (Louisiana Revised Statutes 51:1402, 51:1405 and 51:411) from making false or misleading statements or providing false or misleading documentation to consumers, to our accrediting bodies or to the US Department of Education (DOE).

Northwestern defines misrepresentation as any false or misleading communication made by the institution or one of its official representatives.

A misrepresentation may be a false or misleading statement about: Northwestern's programs, financial charges, graduation rates, or employability of graduates, made directly or indirectly to any person, the DOE, and/or an accrediting agency with the likelihood to deceive. This includes dissemination of a student testimony or endorsement made under duress or because the student was by the school to make such an endorsement to participate. Northwestern views a substantial misrepresentation any misrepresentation on which the person to whom it was made could reasonably be expected to rely, or has reasonably relied, to that person's detriment.

Questions and/or concerns should be directed to  
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