

**AY 2018-2019 Decision Tracker**

	<b>Decision</b>	<b>SFA</b>	<b>Action</b>	<b>OBJ</b>	<b>Status</b>
1	Advisor availability for students will be reviewed with Provost. P 23.	SE	Provost/Deans tracking data and will develop schedules to cover busy times especially summers. Plan to use Degree Works for tacking and data.	1	Ongoing and Monitoring
2	Counseling should consider ways to better accommodate students at peak times. P.24. Review class offerings to avoid time conflicts. Review billing processes. Review registration processes.P.25	SE	Counseling now triages; added new staff. New Enrollment Plan to review billing and registration processes. Provost met with SGA regarding class times; SGA will do a student survey.	1	Completed and Ongoing, Pending Action
3	All areas should consider customer satisfaction training. P. 25.	SE	Student Experience VP and Provost currently reviewing specific needs and possible presenters	1	Ongoing Assessment and Pending Action
4	Consult with Provost, Deans, Enrollment Management Director, and Department Chairs to consider changing the target for this metric.P.26.	SE	Director of Enrollment Management to discuss with VPSE, Provost, Deans and add to new Enrollment Management Plan. Will also determine new graduation targets with all.	1	Action Pending.
5	Support new initiatives to increase the enrollment of males in traditionally female-dominated majors. P. 29.	SE	Call me Mister program underway. Media campaign for men in nursing and education utilizing successful students in the areas.	2	Partial Completion

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6	<ul style="list-style-type: none"> <li>*Consult with staff in the Center for Inclusion and Diversity regarding assessment data.</li> <li>*Consider focus groups on “this campus has a strong commitment to diversity”.</li> <li>*Redevelop NSU Diversity Plan.</li> <li>*Expand and Develop CID website, posting recommendations of the Diversity Committee.P.30.</li> </ul>	SE	NSU appointed Diversity and Inclusion Planning Team now in the process of developing a Five Year Diversity Plan for NSU. Website for CID under development and will include recommendation of committee. Dean of Students and Director of Student Affairs investigating focus groups	2	Completed and Ongoing
7	<ul style="list-style-type: none"> <li>*A review of parking lots lighting will be suggested to University Affairs.</li> <li>*The VP of the Student Experience will meet with VP of University Affairs to review the RNLSSI to determine action related to overall perceptions of campus safety. P. 30.</li> </ul>	SE	VP of University Affairs sent the RNLSSS and will meet with VPSE to review with safety issues. Both VPs to meet with Safety Committee .	2	Partial Completion and Ongoing
8	<ul style="list-style-type: none"> <li>*Identify ways to better track and count community service.</li> <li>*Look for better ways to pair students with entities needing assistance. P. 34.</li> </ul>	SE	Student Organganizaitons and participating offices will input this data into new student organization online platform, Presence. Discussion on better pairing is underway and on agenda for programming meeting.	3	Ongoing.
9	<ul style="list-style-type: none"> <li>*Meet with Provost to determine plan of action for program maintenance.</li> <li>*Meet with Provost to investigate new QEP.P.36.</li> </ul>	SE	The current QEP is well entrenched in curriculum and will be fully implemented this year. Discussions are underway to develop a new QEP.	4	Ongoing, Monitoring and Pending
10	The Student Experience will review parameters for this metric with Institutional Research. Ref. Hand Shake. P. 37.	SE	Meetings with Career Services and IR underway.	4	Ongoing

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11	The quality of instruction at Northwestern is good. Forty-three percent of the students rated courses/instructors as superior or good. With continued professional development of faculty and students, we will obtain our target in course/instructor effectiveness by 2021. We will continue to encourage students to participate in course/instructor evaluations and raise the overall response rate to 45% by 2021.P.49.	AE	No action required.	1	Monitoring.
12	During 2019-20, it is recommended that the General Education Committee review University core data from 2017-2019, such as the number of sections offered, class size, and student success rates, for the purpose of evaluating cost efficiency and instructional quality across all baccalaureate programs. Committee members should determine whether core courses should have a minimum enrollment per semester or year, if the course is meeting general education requirements. The 2021 target will remain a mean of 28 in University core courses, as a result of the recommendation provided in this section. P.50.	AE	The Provost/VPAA in tandem with the Gen. Ed. Committee will look at core data, make suggestions, discuss changes, and make recommendations. The average class size continued to make its way toward the ultimate target of 25.	2	Ongoing.
13	The General Education Committee should review data findings from 2016-2019 and recommend solutions for better meeting the purpose and goals of metric three, objective two. Should all core courses be assigned a steward, either fall or spring semester or both? Or should only core courses with multiple sections and large enrollments be assigned a steward?P.52.	AE	Provost/VPAA will call a meeting of Faculty Senate President and Course Stewards to discuss the effectiveness of the steward program, and to update it in an effort to be more effective. The goal is for every Gen. Ed. Course to have a steward, but to tweak the process to make the responsibilities more efficient.	2	Ongoing.

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14	The number of student presenters will represent all colleges and increase by 10% each year at both undergraduate and graduate levels. The 2021 target will remain as is—154 students mentored by faculty and presenting or performing in scholarly endeavors in a professional setting.P.55.	AE	No action required.	3	Closed.
15	During 2019-20, academic units will improve their record keeping of social functions and academic ceremonies. The target of 180 events will be met by 2021. It will be important to capture events and promote them using social media platforms.P.61.	AE	Continue to monitor. Suggest more frequent data collection for this piece.	4	Monitor.
16	Monies dedicated to support faculty in their research and professional development should be increased during 2019-20.P.63.	AE	Complete	5	Complete
17	Due to the decline in the number of NSU grant recipients and the fact of fewer funds awarded to NSU from external agencies, it is recommended for Northwestern to dedicate at least one full-time person to grant writing or to provide release time for one faculty member in each College for discipline specific grant writing. It is unlikely that Northwestern will reach its target of 45 grant recipients in 2021 without human resources to support this measure.P.64.	AE	Much of this is happening. The university has full-time employees who bear the responsibility of grant-writing and research. Nursing has a half-time grant writer (which will likely become full-time); CAPA has a coordinator of grants and acquisitions who is given a course release.	5	Under review.

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18	Because faculty learning and use of innovative practices in teaching a discipline are important, academic leaders will be encouraged to keep an accurate record of faculty headcount specific to meeting this measure (innovation in content or pedagogy) in 2019-2020. Metric three and four (objective five) overlap somewhat and should be differentiated or further clarified before the 2019-2020 year. The target for 2021 is revised to 900 faculty participants.P.66.	AE	Will coordinate with Deans.	5	Coordination ongoing.
19	Professional development opportunities will continue to be a priority for Northwestern. The 2021 target for this metric will remain at 1,600 participants. It is recommended that metrics three and four (objective five) be revisited by the responsible parties and clarification offered, if appropriate, before the 2019-2020 year begins.P.68.	AE	Provost and Academic Deans are in the process of planning Prof. Dev. For the Spring on-call week to revolve around student engagement and retention, including innovative strategies for meeting the learning needs of students.	5	Pending outcome of discussion.

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20	Computer and classroom laboratories located in on- and off-campus instructional sites will receive upgrades on an annual basis, typically every three years with funding provided by student technology fees. The Louisiana Board of Regents provides a cycle of funding for most academic disciplines. Although the application is competitive, Northwestern faculty have been successful in receiving funds to support technology use in the classroom. Private donations, including endowed professorships, also contributed to classroom upgrades this year. A systematic University-wide process (Jump Start) was established in 2018-2019 and will provide computer upgrades for faculty on a rotational basis. Our target is adjusted by 10% or 42 departments or units by the year 2021.P.70.	AE	Will discuss with VPTIED.	5	Ongoing.
21	Additional professional development for faculty and staff will be provided as new technology and software become available to the university. Moving forward, the university will continue to explore professional development needs and develop opportunities that support faculty in their professional growth.P.85.	MR	Ongoing.	1	Ongoing.
22	The University will continue to monitor alumni preparedness for the workforce and workforce trends using alumni and employer feedback and use the results in academic program design and redesign.P.87.	MR	Ongoing.	2	Ongoing.

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23	Input from internal and external constituents forges an opportunity for the institution to continue to remain at the forefront of leading trends. As a result, the institution remains engaged in activities that lead to the production of relevant programs while producing graduates who enter the workforce prepared to engage in today's economic opportunities.P.88.	MR	Ongoing, no action pending.	3	Complete.
24	Annually, data will continue to be solicited from departments and collected from public documents, but a semiannual checkpoint has been implemented to create awareness and present opportunities for collaborative endeavors across disciplines. Further discussion regarding advisory boards will be conducted to determine how best to assist in the development of advisory boards for the remaining departments.P.89.	MR	Pending coordination.	4	Pending.
25	Further discussion regarding advisory boards will be conducted to determine how best to assist in the development of an advisory board or process for the remaining department.P.90.	MR	To be coordinated.	5	Pending.
26	The School of Creative and Performing Arts will continue to explore strategies to become more visible throughout the state and region. GALA at the Strand will be held in Shreveport in December of 2019.P.96.	CE	Ongoing.	1	Ongoing.
27	The NSU Alumni Association will contract and consult with a marketing and branding professional to increase membership.P.98	CE	Action complete.	2	Complete.

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28	The last brand identity survey was conducted in 2010. A new brand identity needs to be conducted by 2020 as a measure to re-assess overall recognition and garner constituent feedback concerning reputation. Results will be analyzed to determine returns on investment and used as consideration for increases in budgetary allocations. Alumni surveys will continue to be submitted following events and feedback will be utilized for enhancement.P.102.	CE	Coordination ongoing.	4	Ongoing.
29	The university will continue to develop strategic initiatives and activities and host events at satellite campuses. Growth in this area is possible and increases will continue with proper planning and adequate funding.P.103.	CE	Ongoing.	5	Ongoing.
30	The Athletic Department continues to undertake new ventures, endeavors and approaches to increase revenue, attendance, and brand identity. A dual effort between generating dollars to underwrite current expenses (i.e., annual fund, sponsorships, special events, licensing, etc.) and raising funds for long-term benefit (i.e., endowment, facility enhancements) will continue to be challenging but must remain a focus. This will be a three-person effort–Athletic Director, Associate Athletic Director, Director of Development and Donor Engagement–by individuals who also have a myriad of other responsibilities but must keep these initiatives top of mind.P.117.	AP	Ongoing.	1	Ongoing.



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31	A more strategic focus on engaging and interacting with local youth is still needed on an ongoing basis. Finally, the efforts of the administration to enhance transparency must be continued and perhaps can be complemented even further by coaches and additional staff members.P.119.	AP	Coordination underway.	2	Pending.
32	The Demons Unlimited Foundation Board in collaboration with the NSU athletic administration must continue to secure resources, most notably for the strength and conditioning annex, to enhance current student-athlete experience as well as impact the recruiting process.P.126.	AP	Action ongoing.	4	Ongoing.

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