

Desiree Wyrosdick

Nursing Education Center | 318-677-3063 | wyrosdickd@nsula.edu

Professional Summary

Strong knowledge of state and federal Medicaid guidelines for behavioral health organizations; Excellent customer service skills; Enthusiastic and experienced in learning new skills, computer programs and tasks.

Education

MASTERS IN COUNSELING | 2015 | WILLIAM CAREY UNIVERSITY

B.S. IN PSYCHOLOGY | 2010 | GEORGIA STATE UNIVERSITY

Experience

COUNSELOR & INSTRUCTOR | NORTHWESTERN STATE UNIVERSITY | 2015 - CURRENT

- Provide individual and group counseling in the areas of personal, academic, career and financial & economic literacy
- Administer standardized and career diagnostic tests; and interpret results
- Facilitate and supervise the hiring, training, and management of tutors and tutorial services for SSS and College of Nursing School of Allied Health (CONSAH) participants
- Develop and maintain relevancy of curriculum for ACSK 1010; teach two designated SSS courses
- Identify and recruit students for SSS TRIO program based on eligibility and academic need

PROJECT COORDINATOR | NORTHSIDE PSYCHOLOGICAL SERVICES, INC | 2014 - 2016

- Worked directly with Chief Information Officer, Chief Financial Officer, and Director of Health Information of the largest Core Services Provider in Georgia
- Developed Standard Operating Procedures
- Solely responsible for funding reports, documentation and tracking of clients reported to state level departments for funding and the research of funding sources for over 2500 clients bi-weekly

BILLING DIRECTOR | NORTHSIDE PSYCHOLOGICAL SERVICES, INC | 2013

- Responsible for the leadership and management of 5 employees
- Reported team progress weekly and as needed to Executive Leadership Team
- Worked with the executive leadership team to identify and implement the most effective billing and authorization team policies

PROGRAM COORDINATOR | NORTHSIDE PSYCHOLOGICAL SERVICES, INC | 2010-2012

- Worked with the Executive Leadership Team to improve administrative processes and policies
- Reported clinician effectiveness on a weekly basis

ASSOCIATE YOUTH PASTOR | DOUGLASVILLE CHURCH OF GOD OF PROPHECY | 2008-2010

- Responsible for the planning, implementation and follow-through of all activities involving church attendees age 13-25
- Worked in collaboration with Senior Pastor, Associate Pastors, Sunday School Director, Praise and Worship Leader and Children's Director
- Implemented outreach programs for at-risk youth, including an after school program, basketball nights, and back to school events