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Hardware Support

Industry: Computer Software, Pharmaceutical

Manages Others: No

Job Type: Customer Service, Information Technology

Education: College Degree

Experience: 2+ years

Job Location: Shreveport, LA

Office Hours: Monday- Friday, 8:00 a.m. - 5:00 p.m.

Do you enjoy customer interaction? Are you a resourceful problem solver?

Do you want to advance your knowledge of information technology by working with the nation's most innovative pharmacy software?

You can do all this and more by joining our top-notch team of Support personnel at PioneerRx!

PioneerRx Pharmacy Software in Shreveport, LA is seeking candidates for the position of Hardware Support. This position provides level II hardware and software support to all PioneerRx customers. This occupation requires a willingness to learn new concepts, provide excellent customer service, and support a variety of applications and hardware.

Key Qualifications

- 3 + years of experience in IT systems and installation/application support
- Experience with Windows operating system support including Windows Server 2003/2008
- Experience with remote support, routers, networking, and hardware
- Strong LAN/WAN/Print Server troubleshooting skills
- Ability to install operating systems, drivers and applications
- Must be friendly with excellent verbal communication skills

Desired Qualifications

- Pharmacy knowledge; Experience with SQL Server

Who are We?

PioneerRx, a Microsoft Gold Certified Partner, provides cutting edge software and technical solutions to retail, alternate care, and hospital based pharmacies. Some of our features include the Apple iPad® Signature Capture, Email/Text Customer Notification, Hard Copy Imaging Workflow and more. Developed with the experience of over 30 years of pharmacy software development and support, PioneerRx was built from scratch to provide the pharmacy community with a solution that can grow as the industry changes for the next 40 years. These features are designed to provide speed, simplicity, consistency and flexibility. However, our ultimate goal of development is to help pharmacies make more money.

We offer our employees competitive pay and great benefits!

(Medical, Dental, Disability Insurance; HRA and FSA; 401K; Paid Vacation, Holidays, and Sick Time)

Email résumé to: resumes@pioneerRx.com

